# Live Well, Work Well

Employee Health Benefits BulletinApril 2022Burlington Township School District

# Managing Health Care Costs

Timely Tip: Walking helps you mentally regroup and gets your blood pumping. Aside from the cost of proper gear, it is free! Now that warmer weather is on the horizon. get started with a new walking plan.

Brought to you by Integrity Consulting Group 104 Interchange Plaza Suite 202 Monroe Township, NJ 08831 (888) 737-4313 customerservice@integritycg.com Take meaningful steps to manage your out-of-pocket health care costs without risking your health. Reducing quality of care may cost more in the long run. Consider these tips and visit our Benefits Online website (go to the HR Department webpage) for benefit details.

## Choose an affordable health plan that addresses your unique needs.

If you are eligible to choose a health plan, pick one that meets your budget and health needs. To reduce overall spending, it helps to know what your plan does and doesn't cover.

#### Stay in-network.

Aetna partners with select, in-network providers to lower the cost of care. If you go elsewhere (out-of-network) for care, you will most likely be responsible for higher out-of-pocket costs. Learn more about in-network care at aetna.com.

#### Plan and budget your care.

Think about your potential upcoming health care costs, review your benefits, and budget accordingly. Get started <u>here</u>.

#### Ask questions.

If you require care, ask your doctor if there are comparable procedures or

services that are more affordable and equally effective.

#### Use virtual health options.

Telemedicine visits can be helpful when managing chronic conditions, speaking with a mental health professional, or receiving diagnoses for minor ailments. Doctors are board certified and licensed plus you can save on time and travel. Find details at <u>Aetna Teladoc</u>.



Access Guardian Nurses advocates. Need help with a health care issue? Those enrolled in a District medical plan have access to <u>Guardian Nurses</u> advocates who can

schedule appointments, help with prior authorizations, resolve claim issues, and more. Call (609) 703-0623 / (609) 414-6093 or visit <u>guardiannurses.com</u> to get started; see attached for info.

#### Medicaid & CHIP Annual Notice

If you live in New Jersey, you/your dependents may be eligible for health coverage assistance from Medicaid or CHIP for health coverage. See the attached notice for details.

## Live Well, Work Well

### Health Insurance Terms Refresher

This month we present more common health care terms you should know:

In-Network: Typically refers to physicians, hospitals, or other health care providers who contract with an insurance plan to provide services to its members. Coverage for services received from in-network providers will typically be greater than for services received from out-of-network providers, depending on the plan.



**Out-of-network:** Typically refers to physicians, hospitals, or other health care providers who do not contract with an insurance plan to provide services to its members. Depending on the insurance plan, expenses incurred for services provided by out-of-network providers might not be covered, or coverage may be less than for in-network providers.

**Reasonable and Customary Charges:** The commonly charged or prevailing fees for health services within a geographic area. If charges are higher than what a carrier considers reasonable and customary, the carrier will not pay the full amount and instead will pay what is deemed appropriate for the particular service. The remaining charges are the responsibility of the patient.



### Healthy Recipe Beet and White Bean Salad

#### **Dressing Ingredients**

- 2 Tbsp. cider vinegar
- 1 Tbsp. Dijon mustard
- 1/2 tsp. sugar
- 1/4 c. extra-virgin olive oil
- Salt and pepper to taste

#### **Salad Ingredients**

- 2-3/4 c. (or 16-oz can) whole beets well-drained and halved
- 15-oz. can white kidney beans
- 1/2 c. crumbled blue cheese
- 1/2 c. coarsely chopped toasted walnuts
- Baby arugula leaves (optional)

#### Preparation

- Prepare dressing in small bowl. Combine vinegar, mustard, and sugar; gradually add oil until wellblended; season to taste.
- 2. Prepare salad in large bowl. Combine beets and white beans.
- 3. Toss salad with the dressing.
- 4. To serve, place arugula on platter and top with beet mixture; top with blue cheese and walnuts.

### National Health Observances

#### <u>April</u>

National Minority Health Month Department of Health and Human Services minorityhealth.hhs.gov

#### Sexual Assault

Awareness Month National Sexual Violence Resource Center <u>nsvrc.org</u>

#### <u>May</u>

Arthritis Awareness Month Arthritis Foundation arthritis.org

#### Mental Health Awareness Month National Alliance on Mental Illness nami.org





# Struggling with a healthcare issue?

GUARDL

#### Our Mobile Care Coordinator RNs, backed by a team of registered nurses, are ready to respond whenever you are struggling with a healthcare issue. They can:

• VISIT YOU AT HOME or in the hospital to assess your care needs.

THE

- GO WITH YOU to see doctors, to ask questions and to get answers.
- BE YOUR GUIDE, coach and advocate for any healthcare issue.
- MAKE APPOINTMENTS so you can be seen as quickly as possible.
- **IDENTIFY PROVIDERS** for all care needs and second opinions.
- **RESOLVE PROBLEMS** with billing, claims and health insurance.
- GET THINGS YOU NEED such as healthcare equipment.
- **PROVIDE DECISION SUPPORT** when you are thinking about treatments or surgery.
- EXPLAIN A NEW DIAGNOSIS to help you make informed decisions.

#### Who is eligible

The services of our Mobile Care Coordinator Nurses are available to members of the Schools Health Insurance Fund and their covered dependents. **All services are offered at no charge to you and are confidential**.





To request help from our Mobile Care Coordinator or the team at Guardian Nurses, call 609.703.0623 or 609.414.6093.

#### Premium Assistance Under Medicaid and the Children's Health Insurance Program (CHIP)

If you or your children are eligible for Medicaid or CHIP and you're eligible for health coverage from your employer, your state may have a premium assistance program that can help pay for coverage, using funds from their Medicaid or CHIP programs. If you or your children aren't eligible for Medicaid or CHIP, you won't be eligible for these premium assistance programs but you may be able to buy individual insurance coverage through the Health Insurance Marketplace. For more information, visit www.healthcare.gov.

If you or your dependents are already enrolled in Medicaid or CHIP and you live in a State listed below, contact your State Medicaid or CHIP office to find out if premium assistance is available.

If you or your dependents are NOT currently enrolled in Medicaid or CHIP, and you think you or any of your dependents might be eligible for either of these programs, contact your State Medicaid or CHIP office or dial **1-877-KIDS NOW** or **www.insurekidsnow.gov** to find out how to apply. If you qualify, ask your state if it has a program that might help you pay the premiums for an employer-sponsored plan.

If you or your dependents are eligible for premium assistance under Medicaid or CHIP, as well as eligible under your employer plan, your employer must allow you to enroll in your employer plan if you aren't already enrolled. This is called a "special enrollment" opportunity, and **you must request coverage within 60 days of being determined eligible for premium assistance**. If you have questions about enrolling in your employer plan, contact the Department of Labor at **www.askebsa.dol.gov** or call **1-866-444-EBSA (3272)**.

If you live in one of the following states, you may be eligible for assistance paying your employer health plan premiums. The following list of states is current as of January 31, 2022. Contact your State for more information on eligibility –

| ALABAMA-Medicaid   | CALIFORNIA-Medicaid  |
|--|--|
| Website: http://myalhipp.com/<br>Phone: 1-855-692-5447   | Website:<br>Health Insurance Premium Payment (HIPP) Program<br><u>http://dhcs.ca.gov/hipp</u><br>Phone: 916-445-8322<br>Fax: 916-440-5676<br>Email: <u>hipp@dhcs.ca.gov</u>  |
| ALASKA-Medicaid  | COLORADO-Health First Colorado<br>(Colorado's Medicaid Program) & Child Health<br>Plan Plus (CHP+)   |
| The AK Health Insurance Premium Payment Program<br>Website: <u>http://myakhipp.com/</u><br>Phone: 1-866-251-4861<br>Email: <u>CustomerService@MyAKHIPP.com</u><br>Medicaid Eligibility:<br><u>http://dhss.alaska.gov/dpa/Pages/medicaid/default.aspx</u> | Health First Colorado Website:https://www.healthfirstcolorado.com/Health First Colorado Member Contact Center:1-800-221-3943/ State Relay 711CHP+: https://www.colorado.gov/pacific/hcpf/child-health-plan-plusCHP+ Customer Service:1-800-359-1991/ State Relay 711Health Insurance Buy-In Program(HIBI):https://www.colorado.gov/pacific/hcpf/health-insurance-buy-programHIBI Customer Service:1-855-692-6442 |
| ARKANSAS-Medicaid  | FLORIDA-Medicaid   |
| Website: http://myarhipp.com/<br>Phone: 1-855-MyARHIPP (855-692-7447)  | Website:<br>https://www.flmedicaidtplrecovery.com/flmedicaidtplrecovery.<br>com/hipp/index.html<br>Phone: 1-877-357-3268   |

| GEORGIA-Medicaid   | MAINE-Medicaid  |
|--|---|
| A HIPP Website: https://medicaid.georgia.gov/health-<br>insurance-premium-payment-program-hipp<br>Phone: 678-564-1162, Press 1<br>GA CHIPRA Website:<br>https://medicaid.georgia.gov/programs/third-party-<br>liability/childrens-health-insurance-program-reauthorization-<br>act-2009-chipra<br>Phone: (678) 564-1162, Press 2<br>INDIANA-Medicaid<br>Healthy Indiana Plan for low-income adults 19-64<br>Website: http://www.in.gov/fssa/hip/<br>Phone: 1-877-438-4479<br>All other Medicaid<br>Website: https://www.in.gov/medicaid/<br>Phone 1-800-457-4584 | Enrollment Website:<br>https://www.maine.gov/dhhs/ofi/applications-forms<br>Phone: 1-800-442-6003<br>TTY: Maine relay 711<br>Private Health Insurance Premium Webpage:<br>https://www.maine.gov/dhhs/ofi/applications-forms<br>Phone: -800-977-6740.<br>TTY: Maine relay 711<br>MASSACHUSETTS-Medicaid and CHIP<br>Website: https://www.mass.gov/masshealth/pa<br>Phone: 1-800-862-4840 |
| IOWA-Medicaid and CHIP (Hawki)<br>Medicaid Website:<br>https://dhs.iowa.gov/ime/members<br>Medicaid Phone: 1-800-338-8366<br>Hawki Website:<br>http://dhs.iowa.gov/Hawki<br>Hawki Phone: 1-800-257-8563<br>HIPP Website: https://dhs.iowa.gov/ime/members/medicaid-<br>a-to-z/hipp<br>HIPP Phone: 1-888-346-9562   | MINNESOTA-Medicaid   Website:   https://mn.gov/dhs/people-we-serve/children-and-families/health-care/health-care-programs/programs-and-services/other-insurance.jsp   Phone: 1-800-657-3739   |
| KANSAS-Medicaid  | MISSOURI-Medicaid   |
| Website: https://www.kancare.ks.gov/<br>Phone: 1-800-792-4884  | Website:<br>http://www.dss.mo.gov/mhd/participants/pages/hipp.htm<br>Phone: 573-751-2005  |
| KENTUCKY-Medicaid  | MONTANA-Medicaid  |
| Kentucky Integrated Health Insurance Premium Payment<br>Program (KI-HIPP) Website:<br><u>https://chfs.ky.gov/agencies/dms/member/Pages/kihipp.aspx</u><br>Phone: 1-855-459-6328<br>Email: <u>KIHIPP.PROGRAM@ky.gov</u><br>KCHIP Website: <u>https://kidshealth.ky.gov/Pages/index.aspx</u><br>Phone: 1-877-524-4718<br>Kentucky Medicaid Website: <u>https://chfs.ky.gov</u>   | Website:<br>http://dphhs.mt.gov/MontanaHealthcarePrograms/HIPP<br>Phone: 1-800-694-3084   |
| LOUISIANA-Medicaid   | NEBRASKA-Medicaid   |
| Website: <u>www.medicaid.la.gov</u> or <u>www.ldh.la.gov/lahipp</u><br>Phone: 1-888-342-6207 (Medicaid hotline) or 1-855-618-<br>5488 (LaHIPP)   | Website: http://www.ACCESSNebraska.ne.gov<br>Phone: 1-855-632-7633<br>Lincoln: 402-473-7000<br>Omaha: 402-595-1178  |

| NEVADA-Medicaid  | SOUTH CAROLINA-Medicaid   |
|--|---|
| Medicaid Website: <u>http://dhcfp.nv.gov</u><br>Medicaid Phone: 1-800-992-0900                                 | Website: <u>https://www.scdhhs.gov</u><br>Phone: 1-888-549-0820           |
|  |   |
| NEW HAMPSHIRE-Medicaid   | SOUTH DAKOTA-Medicaid   |
| Website: <u>https://www.dhhs.nh.gov/oii/hipp.htm</u><br>Phone: 603-271-5218                                    | Website: http://dss.sd.gov<br>Phone: 1-888-828-0059                       |
| Toll free number for the HIPP program: 1-800-852-3345,   |   |
| ext 5218   |   |
| NEW JERSEY-Medicaid and CHIP   | TEXAS-Medicaid  |
| Medicaid Website:<br>http://www.state.nj.us/humanservices/   | Website: http://gethipptexas.com/<br>Phone: 1-800-440-0493                |
| dmahs/clients/medicaid/  | 1 Holie. 1-800-440-0425   |
| Medicaid Phone: 609-631-2392<br>CHIP Website: http://www.njfamilycare.org/index.html                           |   |
| CHIP Phone: 1-800-701-0710   |   |
| NEW YORK-Medicaid  | UTAH-Medicaid and CHIP  |
| Website: https://www.health.ny.gov/health_care/medicaid/   | Medicaid Website: https://medicaid.utah.gov/                              |
| Phone: 1-800-541-2831  | CHIP Website: <u>http://health.utah.gov/chip</u><br>Phone: 1-877-543-7669 |
| NORTH CAROLINA-Medicaid  | VERMONT-Medicaid  |
| Website: https://medicaid.ncdhhs.gov/  | Website: http://www.greenmountaincare.org/                                |
| Phone: 919-855-4100  | Phone: 1-800-250-8427   |
| NORTH DAKOTA-Medicaid  | VIRGINIA-Medicaid and CHIP  |
| Website:   | Website: https://www.coverva.org/en/famis-select                          |
| http://www.nd.gov/dhs/services/medicalserv/medicaid/<br>Phone: 1-844-854-4825                                  | https://www.coverva.org/en/hipp<br>Medicaid Phone: 1-800-432-5924         |
|  | CHIP Phone: 1-800-432-5924  |
| OKLAHOMA-Medicaid and CHIP   | WASHINGTON-Medicaid   |
| Website: http://www.insureoklahoma.org   | Website: https://www.hca.wa.gov/  |
| Phone: 1-888-365-3742  | Phone: 1-800-562-3022   |
| OREGON-Medicaid  | WEST VIRGINIA-Medicaid and CHIP   |
| Website: <u>http://healthcare.oregon.gov/Pages/index.aspx</u><br>http://www.oregonhealthcare.gov/index-es.html | Website: <u>https://dhhr.wv.gov/bms/</u><br>http://mywvhipp.com/          |
| Phone: 1-800-699-9075  | Medicaid Phone: 304-558-1700  |
|  | CHIP Toll-free phone: 1-855-MyWVHIPP (1-855-699-<br>8447)                 |
| PENNSYLVANIA-Medicaid  | WISCONSIN-Medicaid and CHIP   |
| Website:   | Website:  |
| https://www.dhs.pa.gov/Services/Assistance/Pages/HIPP-   | https://www.dhs.wisconsin.gov/badgercareplus/p-                           |
| Program.aspx<br>Phone: 1-800-692-7462  | 10095.htm<br>Phone: 1-800-362-3002  |
| <b>RHODE ISLAND-Medicaid and CHIP</b>  | WYOMING-Medicaid  |
|  |   |
| Website: http://www.eohhs.ri.gov/  | Website:  |
| Phone: 1-855-697-4347, or 401-462-0311 (Direct RIte  | https://health.wyo.gov/healthcarefin/medicaid/programs-                   |
|  |   |

To see if any other states have added a premium assistance program since January 31, 2022, or for more information on special enrollment rights, contact either:

U.S. Department of Labor Employee Benefits Security Administration www.dol.gov/agencies/ebsa 1-866-444-EBSA (3272) U.S. Department of Health and Human Services Centers for Medicare & Medicaid Services www.cms.hhs.gov 1-877-267-2323, Menu Option 4, Ext. 61565

#### **Paperwork Reduction Act Statement**

According to the Paperwork Reduction Act of 1995 (Pub. L. 104-13) (PRA), no persons are required to respond to a collection of information unless such collection displays a valid Office of Management and Budget (OMB) control number. The Department notes that a Federal agency cannot conduct or sponsor a collection of information unless it is approved by OMB under the PRA, and displays a currently valid OMB control number, and the public is not required to respond to a collection of information unless it displays a currently valid OMB control number. See 44 U.S.C. 3507. Also, notwithstanding any other provisions of law, no person shall be subject to penalty for failing to comply with a collection of information if the collection of information does not display a currently valid OMB control number. See 44 U.S.C. 3512.

The public reporting burden for this collection of information is estimated to average approximately seven minutes per respondent. Interested parties are encouraged to send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the U.S. Department of Labor, Employee Benefits Security Administration, Office of Policy and Research, Attention: PRA Clearance Officer, 200 Constitution Avenue, N.W., Room N-5718, Washington, DC 20210 or email <u>ebsa.opr@dol.gov</u> and reference the OMB Control Number 1210-0137.

OMB Control Number 1210-0137 (expires 1/31/2023)