

COVID-19 and RSV Vaccines

Applies to employees enrolled in Aetna SHIF medical plans

If you recently had trouble obtaining a newly approved COVID-19 or RSV vaccine from an Aetna-participating retail pharmacy, please note:

These vaccines are newly approved and may not yet be entered into pharmacy billing systems. Aetna advises this is an industry-wide issue and, in response, has authorized major pharmacy chains (e.g., CVS, Walgreens, Walmart, and Giant) to bill Aetna directly until systems are updated.

In the meantime, you can access a COVID-19 or RSV vaccine in several ways: from your physician, at a pharmacy chain listed above, or pay out-of-pocket and submit for reimbursement (using the form included with this email). Once systems are fully updated (mid-October), vaccines can be obtained as normal.

Questions? Contact Integrity Consulting Group—we are glad to help.

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