Coverage Period: 07/01/2025 - 06/30/2026 Coverage for: Individual + Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-844-352-1706 or visit us at www.amerihealthtpa.com. For definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary/">https://www.healthcare.gov/sbc-glossary/</a> or call 1-844-352-1706 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	In-Network <b>\$0</b> person / <b>\$0</b> family, Out-of-Network <b>\$100</b> person / <b>\$250</b> family.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. In-Network preventive care, emergency room, and services that require a copay. There is no In-Network deductible for this plan.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For In-Network providers \$400 person / \$1,000 family, for Out-of-Network providers \$2,000 person / \$5,000 family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	<u>Premiums</u> , <u>balance-billed</u> charges, health care this <u>plan</u> doesn't cover, and <u>preauthorization</u> penalties.	Even though you pay these expenses, they don't count toward the <u>out–of–pocket</u> <u>limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.amerihealthtpa.com or call: 1-844-352-1706 for a list of In-Network providers.	This <u>plan</u> uses a <u>provider network.</u> You will pay less if you use a <u>provider</u> in the plan's <u>network.</u> You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	<u>In-Network</u> Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Primary care visit to treat an injury or illness	\$10 copay per visit	20% <u>coinsurance</u> after <u>deductible</u>	None	
If you visit a health care provider's office	Specialist visit	\$10 copay per visit	20% <u>coinsurance</u> after <u>deductible</u>	None	
or clinic	Preventive care/screening/ immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for. One routine physical per benefit period.	
If you have a test	Diagnostic test (x-ray, blood work)	No Charge	20% <u>coinsurance</u> after <u>deductible</u>	<u>Preauthorization</u> is required for some diagnostic services. Services could be denied coverage if <u>preauthorization</u> is not obtained when required.	
ii you nave a test	Imaging (CT/PET scans, MRIs)	No Charge	20% <u>coinsurance</u> after <u>deductible</u>	<u>Preauthorization</u> is required for some imaging services. Services could be denied coverage if <u>preauthorization</u> is not obtained when required.	
	Generic drugs	Not Covered	Not Covered		
If you need drugs to	Preferred brand drugs	Not Covered	Not Covered	See separate <u>prescription drug</u> <u>plan</u> SBC.	
treat your illness or condition	Non-preferred drugs	Not Covered	Not Covered		
	Specialty drugs	Not Covered	Not Covered		
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	No Charge	20% <u>coinsurance</u> after <u>deductible</u>	Preauthorization is required for some outpatient surgeries. Services could be denied coverage if preauthorization is not obtained when required.	
surgery	Physician/surgeon fees	No Charge	20% <u>coinsurance</u> after <u>deductible</u>		
	Emergency room care	\$25 copay per visit	\$25 <u>copay</u> per visit <u>Deductible</u> waived	Payment at the <u>In-Network</u> level applies only to true medical emergencies & accidental injuries.	
If you need immediate medical attention	Emergency medical transportation	10% coinsurance	20% <u>coinsurance</u> after <u>deductible</u>	Limited to local emergency transport to the nearest facility equipped to treat the emergency condition.	
	Urgent care	\$10 <u>copay</u> per visit	20% <u>coinsurance</u> after <u>deductible</u>	None	

Common Medical Event	Services You May Need	What You Will Pay In-Network Provider Out-of-Network Provider		Limitations, Exceptions, & Other Important Information	
Wedical Event		(You will pay the least)	(You will pay the most)	iniorniation	
If you have a hospital	Facility fee (e.g., hospital room)	No Charge	20% <u>coinsurance</u> after <u>deductible</u>	<u>Preauthorization</u> is required. Services could be denied coverage if <u>preauthorization</u> is not obtained.	
stay	Physician/surgeon fees	No Charge	20% <u>coinsurance</u> after <u>deductible</u>		
If you need mental health, behavioral	Outpatient services	\$10 copay per visit	20% <u>coinsurance</u> after <u>deductible</u>	None	
health, or substance abuse services	Inpatient services	No Charge	20% <u>coinsurance</u> after <u>deductible</u>	<u>Preauthorization</u> is required. Services could be denied coverage if <u>preauthorization</u> is not obtained.	
	Office visits	\$10 copay per visit	20% <u>coinsurance</u> after <u>deductible</u>	Copay applies to initial visit only.	
If you are pregnant	Childbirth/delivery professional services	No Charge	20% <u>coinsurance</u> after <u>deductible</u>	Preauthorization is required for inpatient delivery services. Services could be denied coverage if	
	Childbirth/delivery facility services	No Charge	20% <u>coinsurance</u> after <u>deductible</u>	preauthorization is not obtained.	
	Home health care	No Charge	20% <u>coinsurance</u> after <u>deductible</u>	<u>Preauthorization</u> is required. Services could be denied coverage if <u>preauthorization</u> is not obtained.	
	Rehabilitation services	\$10 copay per visit	20% <u>coinsurance</u> after <u>deductible</u>	Preauthorization may be required for some therapies. Services could be denied coverage if	
	Habilitation services	\$10 copay per visit	20% <u>coinsurance</u> after <u>deductible</u>	preauthorization is not obtained when required.	
If you need help recovering or have other special health needs	Skilled nursing care	No Charge	20% <u>coinsurance</u> after <u>deductible</u>	Preauthorization is required. Services could be denied coverage if preauthorization is not obtained. Limited to 120 days In-Network and 60 days Out-of-Network; combined maximum is 120 days per benefit period.	
	Durable medical equipment	10% coinsurance	20% coinsurance after deductible	<u>Preauthorization</u> is required for all rentals and some purchases. Services could be denied coverage if <u>preauthorization</u> is not obtained when required.	
	Hospice services	No Charge	20% <u>coinsurance</u> after <u>deductible</u>	<u>Preauthorization</u> is required. Services could be denied coverage if <u>preauthorization</u> is not obtained.	
	Children's eye exam	Not Covered	Not Covered	None	
If your child needs dental or eye care	Children's glasses	Not Covered	Not Covered	None	
delital of eye cale	Children's dental check-up	Not Covered	Not Covered	None	

### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Cosmetic surgery
- Long Term Care Dental care (Adult) Routine eve care (Adult)

- Routine foot care
- Weight loss programs

Private-duty nursing

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture (For pain maintenance only)
- Bariatric surgery (Requires preauthorization)
- Chiropractic care (30 visits per benefit period)
- Hearing Aids (for members age 15 or younger, maximums apply)
- Infertility Treatment (Requires preauthorization)
- Non-emergency care when traveling outside the U.S.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: 1-844-352-1706 or www.amerihealthtpa.com. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.

### Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

### Nondiscrimination Notice and Notice of Availability of Auxiliary Aids and Services

AmeriHealth Administrators complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. AmeriHealth Administrators does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

#### AmeriHealth Administrators:

- Provides free aids and services to people with disabilities to communicate effectively with us and written information in other formats, such as large print
- Provides free language services to people whose primary language is not English and information written in other languages

If you need these services, contact our Civil Rights Coordinator.

If you believe that AmeriHealth Administrators has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Civil Rights Coordinator.

There are four ways to file a grievance directly with AmeriHealth Administrators:

- by mail: AmeriHealth Administrators, ATTN: Civil Rights Coordinator, 1900 Market Street, Philadelphia, PA 19103;
- by phone: 844-352-1706 (TTY 711);
- by fax: 215-761-0920; or
- by email: <u>AHACivilRightsCoordinator@ahatpa.com</u>.

If you need help filing a grievance, our Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a> or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <a href="http://www.hhs.gov/ocr/office/file/index.html">http://www.hhs.gov/ocr/office/file/index.html</a>.

### **Language Access Services:**

English: ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-844-352-1706 (TTY: 711).

Spanish: ATENCIÓN: Si usted habla inglés, tiene a su disposición servicios de asistencia de idiomas sin costo. Llame al 1-844-352-1706 (TTY: 711).

Chinese: 请注意: 如果您说[中文],则可以免费使用语言协助服务。请致电 1-844-352-1706 (TTY: 711)。

Hmong: LUS CEEB TOOM: Yog tias koj hais LUS HMOOB, ces yuav muaj kev pab cuam txhais lus pub dawb rau koj. Hu rau tus xov tooj 1-844-352-1706 (TTY: 711).

Vietnamese: CHÚ Ý: Nếu ban nói [người việt nam], ban sẽ được cung cấp các dịch vu hỗ trợ ngôn ngữ miễn phí. Gọi 1-844-352-1706 (TTY: 711).

Somali: FIIRO GAAR AH: Haddii aad ku hadashid luuqada Soomaaliga, adeegyada caawinta luuqada, oo bilaash ah, ayaa laguu helayaa. Soo wac 1-844-352-1706 (TTY: 711).

Russian: ВНИМАНИЕ: Если вы говорите на русском, вам доступны бесплатные услуги переводчика. Позвоните 1-844-352-1706 (ТТҮ: 711).

Arabic: انتبه: إنا كنت تتحدث اللغة العربية، تم توفير خدمات المساعدة اللغوية مجتًّا، اتصل بالرقم ١-٤ ٢٥٢-٣٥١ (٢١٢).

French: ATTENTION: Si vous parlez le français, des services d'assistance línguistique gratuits, vous sont proposés. Appelez le 1-844-352-1706 (ATS: 711).

German: ACHTUNG: Wenn Sie Deutsch sprechen, steht Ihnen ein kostenloser Sprachassistent zur Verfügung. Rufen Sie unter der Nummer 1-844-352-1706 (TTY: 711) an.

Amharic: ትኩረት፡ [አማርኛ] የሚናንሩ ከሆን ከክፍያ ነፃ የሆን የቋንቋ አንልግሎቶች በንጻ ያንኛሉ። 1-844-352-1706 (TTY: 711) ላይ ደዉሉ።

Korean: 주의: [한국어]를 사용하는 경우, 무료 언어 지원 서비스를 이용하실 수 있습니다. 1-844-352-1706로 전화해주십시오. (TTY: 711).

Lao: ສິ່ງທີ່ຄວນຈື່: ຖ້າທ່ານເວົ້າພາສາລາວ, ການບໍລິການຊ່ວຍເຫຼືອທາງດ້ານພາສາແມ່ນມີໃຫ້ທ່ານໂດຍບໍ່ໄດ້ເສຍຄ່າ. ໂທ 1-844-352-1706 (TTY: 711).

Tagalog: PANSININ: Kung nagsasalita ka ng Tagalog, libre na available sa iyo ang mga serbisyo sa tulong sa wika. Tumawag sa 1-844-352-1706 (TTY: 711).

Navajo: Áhéhee': T'áá al'níił nigíí bizaad yádaalłti'í nisin, yá'át'éehá ánída'áł nisin, ákót'éego bee hólo, bizaad yádaalłti'í nisin dah nishłi, yaałtsoh da t'ááji'ígíí ashkii. 1-844-352-1706 t'áá baa yáshti'. (TTY: 711).

Khmer: ប្រុងប្រយ័ត្ន៖ ប្រសិនបើអ្នកនិយាយភាសា [ខ្មែរ] មានផ្តល់សេវាកម្មដំនួយភាសាដែលឥតគិតថ្លៃដូនអ្នក។ ហៅទូរសព្ទទៅលេខ 1-844-352-1706 (TTY៖ 711)។

Italian: ATTENZIONE: Per coloro che parlano italiano, sono disponibili i servizi di assistenza linguistica gratuiti. Chiamare al numero 1-844-352-1706 (TTY: 711).

Guaiarati: ધયાન આપો: જો તમે ગુજરાતી બોલો છો. તો ભાષા સહાય સેવાઓ. તમારા માટે નિ:શલક ઉપલબધ છે. 1-844-352-1706 (TTY: 711) પર કૉલ કરો.

Polish: UWAGA: Jeśli mówisz po polsku, możesz skorzystać z bezpłatnych usług pomocy językowej. Zadzwoń pod numer 1-844-352-1706 (telefon tekstowy: 711).

Creole: ATANSYON: Si ou pale kreyòl, sèvis asistans lang yo gratis, e yo disponib pou ou. Rele nan 1-844-352-1706 (TTY: 711).

Portuguese: ATENÇÃO: Se você fala português, os serviços de assistência linguística, gratuitos, estão disponíveis para você. Ligue 1-844-352-1706 (TTY: 711).

Japanese: 注記: [日本語] 話者向けの無料の言語支援サービスを利用できます。電話 1-844-352-1706 (TTY: 711)。

Farsi: توجه: اگر زبان شما فارسی است، خدمات کمک زبانی، به صورت رایگان در دسترس شما است. با شماره ۲۰۱۰-۳۵۲-۱۷۰ تماس بگیرید (۲۱۲: ۲۱۱). Urdu: متوجه بون: اگر آپ اُردو بولتے بین، تو زبان کی معاونت کی خدمات، آپ کے لیے مفت دستیاب بین، ۱-۲۵۲-۳۵۲ (۲۲۲: ۷۱۱) پر کال کرین.

Hindi: ध्यान दें: यदि आप हिन्दी वोलते हैं, तो आपके लिए निःशुल्क भाषा सहायता सेवाएं उपलब्ध हैं। 1-844-352-1706 (TY: 711) पर कॉल करें।

Telugu: ధ్యాస పెట్టండి: మీరు తెలుగు మాట్లాడగలిగితే, భాషా సహాయక సేవలు మీకు ఉచితంగా లభిస్తాయి. 1-844-352-1706 (TTY: 711)కు కాల్ చేయండి.

Swahili: KUMBUKA: Iwapo unazungumza Kiswahili, utapata huduma za usaidizi wa lugha bila malipo. Piga simu kwa 1-844-352-1706 (TTY: 711).

Ojibwe: AMBE: Giishipin wii'wiidookaagooyan ji-noondam Ojibwemowin, ganoozhishinaam 1-844-352-1706 (TTY: 711) Gawain gidaw-diba'anziin.

-To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.–

## **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

## Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$(
■ Specialist copayment	\$10
■ Hospital (facility) no cost sharing	\$(
■ Other no cost sharing	\$(

### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

**Total Example Cost** 

In this example, Peg would pay:		
<u>Cost Sharing</u>		
<u>Deductibles</u>	\$0	
Copayments	\$10	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$70	
The total Peg would pay is	\$80	

# Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$0
■ Specialist copayment	\$10
■ Hospital (facility) no cost sharing	\$0
Other no cost sharing	\$0

### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

\$12,700

**Total Example Cost** 

Durable medical equipment (glucose meter)

In this example, Joe would pay:			
Cost Sharing			
<u>Deductibles</u>	\$0		
Copayments	\$100		
Coinsurance	\$80		
What isn't covered			
Limits or exclusions	\$3,500		
The total Joe would pay is	\$3,680		

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$0
■ Specialist copayment	\$10
■ Hospital (facility) no cost sharing	\$0
Other no cost sharing	\$0

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic tests (x-ray)

\$5,600

<u>Durable medical equipment</u> (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800

## In this example, Mia would pay:

Cost Sharing			
<u>Deductibles</u>	\$0		
Copayments	\$100		
Coinsurance	\$100		
What isn't covered			
Limits or exclusions	\$10		
The total Mia would pay is	\$210		

The plan would be responsible for the other costs of these EXAMPLE covered services.

## Notice of Availability of Language Assistance Services and **Auxiliary Aids and Services**

English: ATTENTION: If you speak English, free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call 1-844-352-1706 (TTY: 711) or speak to your provider.

العربية: انتباه: إذا كنت تتحدث العربية، فبمكنك الحصول على مساعدة لغوية مجانية. كما تتو فر الوسائل والخدمات المساعدة والمناسبة مجانًا لضمان وصول المعلومات إليك بصيغ ميسرة ومناسبة. يُرجى الاتصال على الرقم 1-448-15-6071 (TTY: 711) أو يمكنك التحدث مع مقدم

الر عاية الخاص بك.

বাংলা: দৃষ্টি আকর্ষণ: যদি আপনি বাংলাভাষী হন, তাহলে আপনার জন্য বিনামূল্যে ভাষা সহায়তা পরিষেবা উপলব্ধ। অ্যাক্সেসিবল ফরম্যাটে তথ্য প্রদান করার জন্য উপযুক্ত সহায়ক উপকরণ ও পরিষেবা বিনামূল্যে উপলব্ধ। 1-844-352-1706 (TTY: 711) নম্বরে কল করুন বা আপনার প্রদানকারীর সঙ্গে যোগাযোগ করুন।

普通话: 注意: 如果您说普通话, 我们将为您免费提供语言 协助服务。我们还免费提供适当的辅助工具和服务,确保 以无障碍格式传递信息。请致电

1-844-352-1706 (TTY: 711) 或咨询服务提供者。

فارسی: توجه: اگر به فارسی صحبت میکنید، خدمات رابگان زبان در دسترس شما است. کمکها و خدمات جانبی مناسب برای ارائه اطلاعات در قالبهای قابل دسترس نیز به صورت ر ایگان مو جو د است. با شمار ه 1-448-253-6071 (TTY:711) تماس بگیر بد با با ار ائهکنندهتان صحبت کنید.

Français: ATTENTION: Si vous parlez français, des services d'assistance linguistique gratuits sont à votre disposition. Des aides et des services supplémentaires appropriés pour fournir des informations dans des formats accessibles sont également disponibles gratuitement. Appelez le 1-844-352-1706 (TTY: 711) ou parlez-en à votre fournisseur.

Kreyòl Ayisyen: ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis asistans pou lang ki disponib pou ou. Gen èd ak sèvis oksilyè apwopriye pou bay enfòmasyon nan fòma aksesib ki disponib tou gratis. Rele nan 1-844-352-1706 (TTY: 711) oswa pale ak founisè w la.

ગુજરાતી: ધ્યાન આપો: જો તમે ગુજરાતી બોલો છો, તો તમારી માટે મફત ભાષા સહાયતા સેવા ઉપલબ્ધ છે. સુલભ સ્વરૂપમાં માહિતી પૂરી પાડવા માટે યોગ્ય સહાયક સાધનો અને સેવાઓ પણ મફતમાં ઉપલબ્ધ છે. 1-844-352-1706 (TTY: 711) પર કૉલ કરો અથવા તમારા પ્રદાતાનો સંપર્ક કરો.

Lus Hmoob: TSEEM CEEB: Yog hais tias koj hais Lus Hmoob, yuav muaj kev pab txhais lus dawb rau koj. Tsis tas li ntawd, kuj tseem muaj cov kev pab thiab cov kev pab cuam tsim nyog los muab cov ntaub ntawv hauv cov qauv siv tau yam tsis tau them nyiaj. Hu rau 1-844-352-1706 (TTY: 711) los sis tham nrog koj tus kws muab kev pab cuam.

Italiano: ATTENZIONE: Se parli Italiano, puoi trovare disponibili servizi gratuiti di assistenza linguistica. Gratuitamente, sono inoltre disponibili ausili e servizi di supporto adeguati per fornire informazioni in formati accessibili. Chiama il numero 1-844-352-1706 (TTY: 711) oppure rivolgiti al tuo fornitore.

日本語: 注意: 日本語話者の方には、無料の言語支援サー ビスをご提供しています。アクセシビリティ情報を提供 するための適切な補助やサービスも無料でご利用いただ けます。1-844-352-1706 (TTY: 711) にお電話くださるか 、または、プロバイダーにお問い合わせください。

ကညီကျို် ဟ်သူဉ်ဟ်သးတက္စ္ဂါ- နမ္ါ်စီးကတိၤ [ကညီကျို်]နှဉ်, တါ်မၤစၢၤဘဉ်ဃးဒီး ကိုဉ်တါ်ကတိၤ အတါ်မၤလၢ ဘူးလဲကလီနှဉ် နဒိးန့်ာအီးသဲ့လီး. ပီးလီမၤစၢး ပုၤက့်ာဂ်ီးတဆူဉ်တကျားတဖဉ်ဒီး တၢ်တိစၢမၤစၢၤအတၢ်မၤတဖဉ်လၢအကြားအဘဉ် လၢကဟ့ဉ်တၢ်ဂ္ဂါတၢ်ကျိုးနှဉ် တၢိဒိႏန္၊်အီးသ့လၢ က္နါဂ်ီးလ၊တၢ်ိဳးန္၊်အီးညီ လ၊အဘူးအလဲကလီစ္နါကီးန္ဉ်လီး. ကိး 1-844-352-1706 (TTY:711) မတမၢ် ကတိၤတၢ်ဒီး နပုၤဟူဉ်မၤစၢၤတၢ်တက္ခါ.

한국어를: 주의: 한국어를 구사하시는 경우 무료 언어 보조 서비스를 이용할 수 있습니다. 접근성 높은 형식으로 정보를 제공하기 위한 적절한 보조 도구 및 서비스 역시 무료로 이용 가능합니다. 1-844-352-1706 (TTY: 711) 에 전화하시거나 서비스 제공업체에 문의하세요.

Diné bizaad: BAA'ÁKONÍNÍZIN: Diné bizaad bee yáníłti'go, t'áá jiik'eh saad bee áka'aná'awo' bee áka'anída'awo'í ná hóló. T'áadoole'é binahjj' bee adahodoonílí diné bich'j' anídahazt'i'í bee bika'anída'awo'í beego bee baa dahane'í baa dahwiizt'i'go hadadilyaaígíí ałdó' t'áá jiik'eh holó. Kohjj' 1-844-352-1706 (TTY: 711) hodíilnih doodago níka'análawo'í bich'j' hanidziih.

Anishinaabemoyan: WAABANDAN O'OW: Giishpin Anishinaabemoyan, gidaa-wiidookaagoo wenipazh jinisidotaagoziyan giishpin nandawendaman. Anooj gegoon dash gidaa-wiidookaagoo jinisidawendaagoziyan wenipazh gaye. Aabajitoon o'ow asigibii'igan 1-844-352-1706 (TTY:711) gemaa dash gaganoozh mino-ayaawin waadookaaged.

**Polski:** UWAGA: Jeśli jesteś osobą polskojęzyczną, pamiętaj, że oferujemy bezpłatne usługi pomocy językowej. Bezpłatnie dostępne są również odpowiednie materiały pomocnicze i usługi informacyjne w przystępnych formatach. Zadzwoń na numer 1-844-352-1706 (TTY: 711) lub porozmawiaj z dostawcą usług.

**Português**: ATENÇÃO: se você fala português, há serviços gratuitos de assistência linguística disponíveis. Também são disponibilizados gratuitamente para suporte e serviços auxiliares apropriados para o fornecimento de informações. Ligue para 1-844-352-1706 (TTY: 711) ou entre em contato com seu prestador.

Русский: Внимание! Если вы говорите по-русски, вам доступны бесплатные услуги переводчика. Также бесплатно предоставляются соответствующие вспомогательные услуги по предоставлению информации в доступных форматах. Звоните по телефону 1-844-352-1706 (ТТҮ: 711) или обратитесь к своему провайдеру.

**Soomali:** FIIRO GAAR AH: Haddii aad ku hadashid Soomaali, adeegyada caawinta luuqada ayaa laguu heli karaa. Caawinada maqalka ku haboon iyo adeegyo lagu bixinayo warbixinta qaababka lagu heli karo ayaa sidoo kale lagu heli karaa si bilaash ah. Ka soo wac 1-844-352-1706 (TTY:711) ama la hadal bixiyahaaga.

**Español**: ATENCIÓN: Si habla español, hay servicios gratuitos de asistencia lingüística disponibles. También hay ayudas y servicios auxiliares disponibles y sin cargo en formatos accesibles para brindarle información. Llame al 1-844-352-1706 (TTY: 711) o hable con su prestador.

**Tagalog:** PAUNAWA: Kung nagsasalita ka ng Tagalog, available para sa iyo ang mga libreng serbisyo sa tulong sa wika. Available din ang naaangkop na mga auxiliary aid at serbisyo para magbigay ng impormasyon sa mga naa-access na format nang walang bayad. Tumawag sa 1-844-352-1706 (TTY:711) o makipag-usap sa iyong provider.

**Tiếng Việt**: LƯU Ý: Nếu bạn nói tiếng Việt, chúng tôi có dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Bạn cũng có thể nhận được các công cụ và dịch vụ hỗ trợ khác để giúp tiếp cận thông tin dễ dàng hơn, hoàn toàn miễn phí. Vui lòng gọi 1-844-352-1706 (TTY: 711) hoặc liên hệ với nhà cung cấp dịch vụ của bạn để được hỗ trợ.

## Discrimination Is Against the Law

AmeriHealth Administrators complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. This plan does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

AmeriHealth Administrators:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language assistance services to people whose primary language is not English, which may include:
  - Qualified interpreters
  - Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact our Civil Rights Coordinator.

If you believe that AmeriHealth Administrators has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: our Civil Rights Coordinator, in person or by mail:

ATTN: Civil Rights Coordinator, 1901 Market Street, Philadelphia, PA, 19103, by phone: 1-844-352-1706 (TTY: 711), by fax: 215-761-0920, or by email: AHACivilRightsCoordinator@ahatpa.com.

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at

https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <a href="http://www.hhs.gov/ocr/office/file/index.html">http://www.hhs.gov/ocr/office/file/index.html</a>.

This notice is available at: amerihealthtpa.com.